

Mahmoud Almadhoun, PhD

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Citizenship: German

Summary

Professional Highlights

• Member of the Institutional Accreditation Committee at the Community College of Qatar, (CCQ)	• Full member of the Global Institute of Certified Management Consultants (CMC-GI)
• Deputy chair of the Academic Policy Development Committee, (CCQ)	• Approved trainer by the Civil Services and Government Development Bureau (CGB) in Qatar
• Member of the college's credit hour policy taskforce, (CCQ)	• Excellence practitioner of Qatar Government Excellence Award (QGEA) trained by the CGB in Qatar
• Member of the Logistics & Supply Chain Management Bachelor Program **CILT** Accreditation Committee, (CCQ)	• Focal point at the CCQ for the Qatar Government Excellence Award (QGEA) Project
• Member of the AI in Business Associate Diploma Degree Program Initiation Committee, (CCQ)	• Adair Accredited ACL (Action Centered Leadership) trainer at Team Leadership Level
• Multilingual in Arabic, English and German	• Approved Trainer in Core Humanitarian Standard (CHS) on Quality and Accountability

Teaching Experience

• Logistics & Supply Chain Management	• Planning & Controlling Production Operations
• Inventory Management & Forecasting	• Production & Operations Management
• Green Supply Chain Management	• Quantitative Analysis (Operations Research)
• Case Studies in International Business	• Research-based Senior Research Project

Education

10/2006 - 05/2010 — PhD in Business Administration, German Academic Exchange Service (DAAD) Award
Chair of Innovation & Technology Management
Chair Prof. Dr. Michael Dowling
Regensburg City, Germany

PhD Dissertation Title: Modeling the Impact of ICT on Business Performance: Empirical Evidence from SMEs in Germany and Jordan

09/1997 - 12/1999 — Master of Arts: Business Administration
Al-alBayt University
Mafraq City, Jordan
Master's Thesis: The Effect of applying Total Quality Management System (TQM) on Acquiring competitiveness in Jordanian Chemical Detergents Companies

09/1993 - 06/1997 — Bachelor of Arts: Business Administration
Yarmouk University
Irbid City, Jordan

Research & University Teaching Experience

09/2023- to date **Acting Head of Planning & Institutional Effectiveness**
Community College of Qatar

06/2022- 08/2023 **Head of Teaching & Learning Center**
Community College of Qatar

08/2019- to date **Assistant Professor in Business-Logistics & Supply Chain Management**
Community College of Qatar

04/2017-07/2019 **Research Project Member in Cooperation with the University of Chemnitz-Germany**
Chemnitz University

- Research Title: The reflexive use of resources as an activity of sustainability management in the context of socially oriented organizations. Under the direction of Prof. Stefan Huesig, Chair of Innovation Research & Technology Management at TU Chemnitz University, Germany
- Ongoing plan to publish two papers on sustainability in socially oriented organizations

05/2010-07/2019 **Senior Executive & Consultant, Strategy & Organizational Development**
Several Organizations with focus on humanitarian assistance sector in Middle East ,Africa, and Europe regions

03/2006 - 05/2010 **PhD Scholar & Guest Lecturer-University of Regensburg, Germany**
German Academic Exchange Service (DAAD)

- DAAD funded PhD research: Modeling the Impact of ICT on Business Performance: Empirical Evidence from SMEs in Germany & Jordan
- Courses instructed: Case Studies in International Business (Case Studies of Harvard Business School)
- Target Group: BA students
- Teaching Methodology Used: Problem-Solving Approach through Multiple case studies on international businesses

09/2008 - 05/2009 **Lecturer**
Globe Business College Munich (GBCM)

- Courses instructed: Business Communication, and Management Information Systems (MIS)
- Target Group: 1- Flexi-MBA Students 2- Second Year BA Students
- Teaching Methodology Used: Problem-Solving Approach through Multiple case studies and in-class interactive sessions

09/2001- 06/2004 **Lecturer & Chair of Business Administration Department**
University College of Applied Science & Technology

Department chair for three years. Courses instructed: Business Essentials, Principles of Management, Business Communication, and Office Automation

03/2000 - 03/2002 **Part Time Lecturer/ Department of Leadership & Management**
Al-Quds Open University

Courses instructed: Organization Theory, Projects Management, Principles of Management, Planning & Controlling Production Operations, and Operations Research

Publications

- Albert, M.; Closmann, L.; Zweigert, S.; Hüsig, S.; Almadhoun, M. (2024) A holistic and integrated approach to creativity, innovation and sustainable development in the age of disruption. **Springer**. Accepted in 5.9.2024
- Almadhoun, M. (2022). Four-pillars Approach to Effective Management and Leadership: Humanitarian Aid and Development Assistance CSOs. In *New Leadership of Civil Society Organisations* (pp. 16-27). **Routledge**. https://doi.org/10.4324/9781003288145
- Almadhoun M. (2021) Praktische Umsetzung des Core Humanitarian Standard on Quality and Accountability (CHS). In: Heuser M., Abdelalem T. (eds) Internationale Herausforderungen humanitärer NGOs. **Springer**, Berlin, Heidelberg. https://doi.org/10.1007/978-3-662-62494-4_8
- Almadhoun M. (2018) Kompetenzbasiertes Personalmanagement bei Islamic Relief Deutschland. In: Heuser M., Abdelalem T. (eds) Strategisches Management humanitärer NGOs. **Springer**, Berlin, Heidelberg. https://doi.org/10.1007/978-3-662-55749-5_14
- Almadhoun, M. (2011). *Modeling the Impact of ICT on Business Performance: Empirical Evidence from SMEs in Germany and Jordan*. **WiKu-Verlag** Verlag für Wissenschaft und Kultur. ISBN: 3865533647. https://d-nb.info/1003596355
- Almadhoun, M. (1999). The Effect of applying Total Quality Management System (TQM) on acquiring competitiveness in Jordanian Chemical Detergents Companies, Master Thesis, Al-alBayt University, Jordan. https://search.emarefa.net/detail/BIM-318775

Guest Speaker

- Almadhoun, M. (2021). "**The Supply Chain Management by 2040 and future logistics",** presentation delivered to the 2nd Supply Chain Management Conference in Qatar
- Almadhoun, M. (2020). Guest Lecture on **"The Operations Strategy in a Global Environment: Case of Qatar"** at the Faculty of Economics & Business Administration, department of Innovation Research & Technology Management at Chemnitz University of Technology, Chemnitz, Germany, November 2nd, 2020.
- Almadhoun, M. (2017). Guest Lecture on **"the Role of Strategic Management in International NGOs"** at the Faculty of Economics & Business Administration, department of Innovation Research & Technology Management at Chemnitz University of Technology, Chemnitz, Germany, January 9th, 2017.
- Almadhoun, M. (2016). Speaker at the CHS learning event of **"rethinking humanitarian response"**, presentation on the humanitarian competency modeling as part of the workshop theme "Poor staff management, poor quality", CHS Alliance HQ, Geneva, Switzerland, November 7th, 2016.
- Almadhoun, M., (2016). Speaker at InterAction Forum 2016, **"a solutions-based workshop: refugees' right to, access to and Conditions of Work**", Washington D.C., United States, April 20, 2016.

Professional Credentials

05/2024- Present — Full member of the Global Institute of Certified Management Consultants (CMC-GI)

10/2017 - Present — CHS Alliance Approved Trainer: Core Humanitarian Standard (CHS)
CHS Alliance
CHS Alliance Approved Trainer Scheme Certificate

06/2020 – Present — Adair Accredited ACL Trainer-Team Leader Level
Adair Leadership Academy
John Adair's Action Centred Leadership (ACL)

Activities and Honors

- Member, CHS Alliance-Membership and Nominations Committee (MNC), Geneva, www.chsalliance.org
- Member, German Academic Exchange Services (DAAD) Alumni Network, Bonn-Germany, www.daad.de

References

- Prof. Michael Dowling, Chair of Innovation & Technology Management at University of Regensburg, Universitaetsstr. 31, 93053 Regensburg, Tel. +499419433229,
  Email: michael.dowling@wiwi.uni-regensburg.de

- Prof. Stefan Huesig, Professor of Innovation Research & Technology Management at TU Chemnitz University, Thueringer Weg 7, 09126 Chemnitz, Germany (Raum 125), Tel.: +49-37153134438,
  Email: stefan.huesig@wirtschaft.tu-chemnitz.de

- Prof. Dr. Günther Pernul, Chair of Information Systems at University of Regensburg, Universitaetsstr. 31, 93053 Regensburg, Tel. +499419432743
  Email: Petra.Sauer@ur.de

Languages

- Arabic (Native language)
- English (Fluent)
- German (Proficient)